



A Publication of the  
Missouri Public  
Service Commission

# **Consumer's Guide to Manufactured Housing**





## **Missouri Public Service Commission Manufactured Housing & Modular Units Program**

The Missouri Public Service Commission (PSC) regulates new manufactured homes and modular units sold in the state. Through the Manufactured Housing and Modular Units Program, the PSC acts as the state administrative agency to the U.S. Department of Housing and Urban Development (HUD). HUD is the federal agency that regulates the manufactured housing industry in the United States.

**The PSC has a toll-free hotline for consumers who have questions and/or complaints regarding manufactured homes or modular units. The toll-free number is 1-800-819-3180**

## **Definitions**

**Manufactured Home:** A manufactured home is a factory-built, transportable structure built to conform to Department of Housing and Urban Development construction and safety standards. Manufactured homes are to be used solely for residential purposes and by code must remain transportable.

**Modular Unit:** A modular unit is a factory-built, transportable unit built to state-adopted codes and is designed to be used by itself or to be incorporated with similar units at a point-of-use into a modular structure. A modular unit can be used for residential, commercial, educational or industrial purposes. Modular units are designed to be transported to a site and permanently installed.

**Missouri Public Service Commission  
Manufactured Housing &  
Modular Units Program  
200 Madison Street, Suite 600  
P.O. Box 360  
Jefferson City, MO 65102**

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